

The NAR Settlement

Begins in:





The NAR Settlement

All comments today are simply my opinion on the current situation, nothing more, nothing less. Any implementation of strategy should be vetted and approved by your Broker/Brokerage.

-Wayne Fredrick





What we should really be doing...





NAR Settlement Key Points



Compensation offers moved off the MLS:

NAR has agreed to put in place a new rule prohibiting offers of compensation on the MLS. Offers of compensation could continue to be an option consumers can pursue off-MLS through negotiation and consultation with real estate professionals. And sellers can offer buyer concessions on an MLS (for example—concessions for buyer closing costs). This change will go into effect in mid-July 2024.



Written agreements for MLS participants acting for buyers:

While NAR has been advocating for the use of written agreements for years, in this settlement we have agreed to require MLS participants working with buyers to enter into written representation agreements with their buyers. This change will go into effect in mid-July 2024.

MLS participants acting for buyers would be required to enter into written agreements with their buyers before touring a home. These agreements can help consumers understand exactly what services and value will be provided, and for how much.



Offers of compensation could continue to be an option consumers can pursue off-MLS through negotiation and consultation with real estate professionals.

The types of compensation available for buyer brokers would continue to take multiple forms, depending on broker-consumer negotiations, including but not limited to:

Fixed-fee commission paid directly by consumers
Concession from the seller
Portion of the listing broker's compensation

Compensation would continue to be negotiable and should always be negotiated between agents and the consumers they serve.



What should listing brokers advise their clients about the prohibition of offers of compensation on an MLS?

Listing brokers should inform their clients that offers of compensation would no longer be an option on an MLS.

This change will not prevent offers of cooperative compensation off an MLS. And it will not prevent sellers from offering buyer concessions on an MLS (for example – concessions for buyer closing costs).

Compensation would continue to be negotiable and should always be negotiated between agents and the consumers they serve.



A Few Things to Remember...

The only "mechanical" change as a result of the proposed settlement is the removal of the compensation field in MLS

The issue is not mechanics, but presentation



Your social media and emails are filled with the topic...because you are in the real estate business!

Your news feed is not the consumers news feed!



These are all *PROPOSED* settlements, they have not been approved by the court.

Once approved there will still be MLS rules, lending guidelines and State laws to be modified/interpreted



Look at the situation through a "Listing Lens"

You already have the skill set on the seller side, just transfer it to the buyer side



Think Of It This Way...

Would you:



Why is it so much different in working with a Buyer?



The 4 Step Qualification Process



Desire

(Do they have a desire)

Ability

(Can they)

Assistance

(Would they like some help)

If you receive 4 "yesses" you now have a lead!

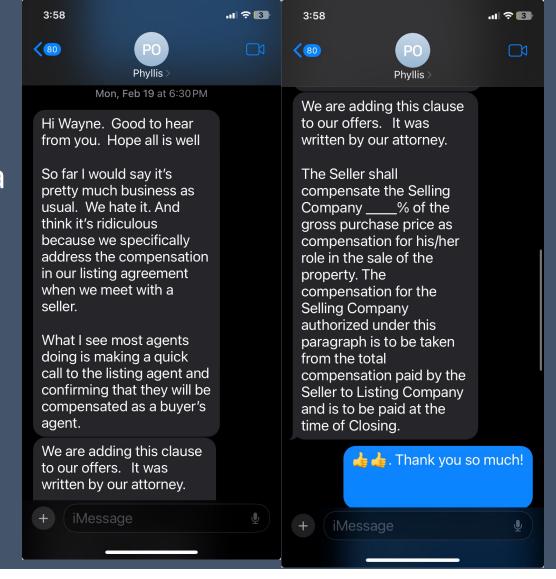
Book an appointment for a listing/buyer

consultation!

Interview

(Could you interview for the position)

Tuscaloosa, Alabama MLS removed the compensation field January 1...What really changed?





Two Key Areas to Navigate:

Showing Value to a Buyer

Explaining the Process to a Seller







Channel your "Inner Claude"

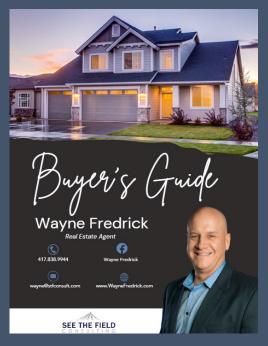


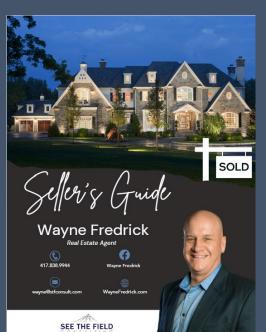
Write down everything you currently do for a buyer.

Turn the main items into value propositions.

Document and create marketing materials around the propositions













Bottom Line...

More money will need to be spent to differentiate yourself with buyers...JUST LIKE THE LISTING SIDE!!!



Seller Issues: (Perhaps the Tougher Conversation)

- 1. Time is not a seller's friend.
- 2. Anything that elongates the timing of the transaction is to the determent of the seller
- 3. Over 90% of transactions involve 2 agents
- 4. The "traditional" compensation structures created initial speed
- 5. Initial speed was promoted via MLS system
- 6. Speed creates bidding wars
- 7. Bidding wars are good for sellers!



Seller Dialogue: Explaining the "Playing Field"

"There have been changes in the industry that you may or may not have heard about. Previously, I offered a portion of my commission to all the other agents who may have had a buyer for your house through the MLS system. Due to new rules, possibly beginning as early as mid-July, we will no longer be able to offer compensation via MLS. Although it is not required in anyway, it is in your best interest for us to offer attractive compensation to the X # of members of our MLS, as there is a greater pool of buyers among the other agents in MLS than I or any agent would have.



Where previously an agent would have known via MLS what compensation we were offering, now they will in most cases be contacting me, to determine if what we are offering is in line with their buyer agreement. If there is a deficiency between their agreement and our offer of compensation, one of three things will happen:

- 1. Buyer will cover the deficiency
- 2. Contract will include us raising our compensation
- 3. Agent will decide to reduce fee to be in line with our offer
- 4. Buyer will decide to not look at the house

In every case, the process is slowed, which is not to our advantage. I would suggest that we offer X% to agents working with buyers so that we are able to create speed. (Go back over the ave. DOM for past sales to validate the process)



One More Thing...

Keep Your Focus Here!







April 3rd

The Ultimate Listing Presentation Session #3 Value Propositions + Valuation Q/A



Thank You!

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